

Communities and Social Performance

LandTrack Systems Training



This one-day workshop enables participants to appreciate and understand the importance of community relations and obtaining a Social License to Operate in primary industry. We invite you to participate in this workshop if you as a decision maker want to inspire good governance in your company, exceed public expectations and avoid unnecessary project delays from community opposition.

Course Content

Organizational Culture

- Initiating and maintaining a cultural shift
- Business agility and adaptability to change
- Transparency and Governance
- Ambitious Goal Setting

Embracing Technological and Societal Shifts

- Social media influences on community relations
- Practical methods for social media monitoring
- Communicating with stakeholders via social media

Stakeholder Engagement

- Communication strategies
- Community investment
- Building and maintaining stakeholder relationships
- Social license What is it; how to get it; and how to keep it.

Case Study Analysis

- Best Practices on Mitigating Social Risk
- Mining Legacy
- Integrating Sustainability and Business Goals
- Social media risk mitigation

Who Should Attend?

This course is designed for the decision maker and driver of change in your company or team. Attendees should have fundamental involvement in primary industry projects and have the wherewithal to initiate new ideas and techniques. This workshop would interest the CEO, General Manager, Exploration Manager, Mine Manager and Environmental Manager or any person that wishes to understand how best to engage with and find common ground with the communities with whom they interact or those parts of the community that wishes to interact with them.

Investment: \$1,000.00 (ex GST)

• Lunch, morning tea and afternoon tea will be provided each day





Location





Course dates and bookings

To see confirmed dates and to book, please see http://www.landtrack.com.au/training

Testimonials for LandTrack Systems Training

'I have now attended both "Practical Tenement Management" and "One Year in the Life of a Tenement Manager" training courses. Both have been invaluable. – **Sue Mackintosh, Administration & HR Manager, Top Iron**

'Having worked in the industry for some time now, it was really helpful to attend a course that consolidated on changes within the industry and also, identify a resource base to refer to for clarification of certain matters. The course was presented in a very professional manner and gave all attendees clear and concise examples.' – Garry Plowright, Land Access Advisor, Pilbara Minerals





The following terms and conditions apply to all LandTrack System's Training including face to face classroom training, seminars, online seminars or online training.

Booking Payment and Confirmation

Course prices are subject to change without notice and will be confirmed at the time of scheduling the course. Quoted prices exclude GST.

Booking is confirmed to the training course once full payment has been received by LandTrack Systems.

Training Pre-Requisites

It is important to satisfy the training pre-requisites prior to attending the training as time cannot be guaranteed to cover assumed knowledge during the training.

Booking Cancellations, Transfers and Refunds

Bookings may be cancelled at any time however refunds are subject to the following terms:

- Cancellation 14 days or more prior to training commencement: full refund
- Cancellation 3 to 13 days prior to training commencement: 50% refund
- Cancellation less than 3 days prior to training commencement: no refund
- Student withdrawal during the course: no refund

Transfer of an individual's training booking may be requested at any time prior to training commencement. Please inform LandTrack Systems in writing of such a change.

Training Cancellation by LandTrack Systems

LandTrack Systems reserves the right to cancel training at its sole discretion. Alternate dates or refunds will be offered to confirmed and fully paid attendees.

Copyright

All training materials are protected by copyright and may not be re-used without written permission from LandTrack Systems.

Course Content

Unless otherwise specified, the course content is not certified by industry body.

Special Offers

LandTrack Systems may offer access to one or more of our software products to attendees ('Special Offers'). These Special Offers are subject to the usual terms and conditions of those products. Special Offers are not available to prior or existing licence holders of those products. Additional restrictions to the access and use of these products may apply; these will be outlined in all confirmation emails.



LandTrack Systems

Improved compliance performance, profit and productivity with our specialised training, tools and support